

# Connecting Pearson VUE web account with C++ Institute student account

A COMPREHENSIVE GUIDE

## Step 1

Go to [www.pearsonvue.com/cpp/](http://www.pearsonvue.com/cpp/) and sign in to your Pearson VUE account for C++ Institute exams.

**PEARSON** ALWAYS LEARNING

**PEARSON VUE** Contact Us Language

Home For test takers For test owners Become a test centre About Pearson VUE

You are here: Home > Test taker home > C++ Institute

### C++ Institute Certifications

C++ Institute was established with a purpose to promote the C/C++ programming languages, provide a global framework for C/C++ examinations as well as enhance, develop and support professional careers in C/C++ programming and related technologies.

C++ Institute is proud to offer professional certifications designed to provide industry recognition of your knowledge, skills and proficiency in C and C++ programming.

C++ Institute built two paths of education, testing and certification. The first path covers the C programming language and the second one the C++ programming language. Each programming path consists of three levels of qualifications: associate, professional, and senior.

To schedule, reschedule or cancel an exam:

**Sign in** **Create account**

- Forgot my username
- Forgot my password

**Find a test centre**

**Find an on-base test centre**

**View exams**

**Need help? Contact customer service**

**Test accommodations**

Related Links

Enter your username and password, and click the sign in button.

**PEARSON** ALWAYS LEARNING

**PEARSON VUE**

### C++ Institute

#### Sign in

All fields are required.

Returning users, please sign in:

Username:

Password:

**Sign In**

[I forgot my username.](#)  
[I forgot my password.](#)

New users, please sign up:  
[Create a web account.](#)

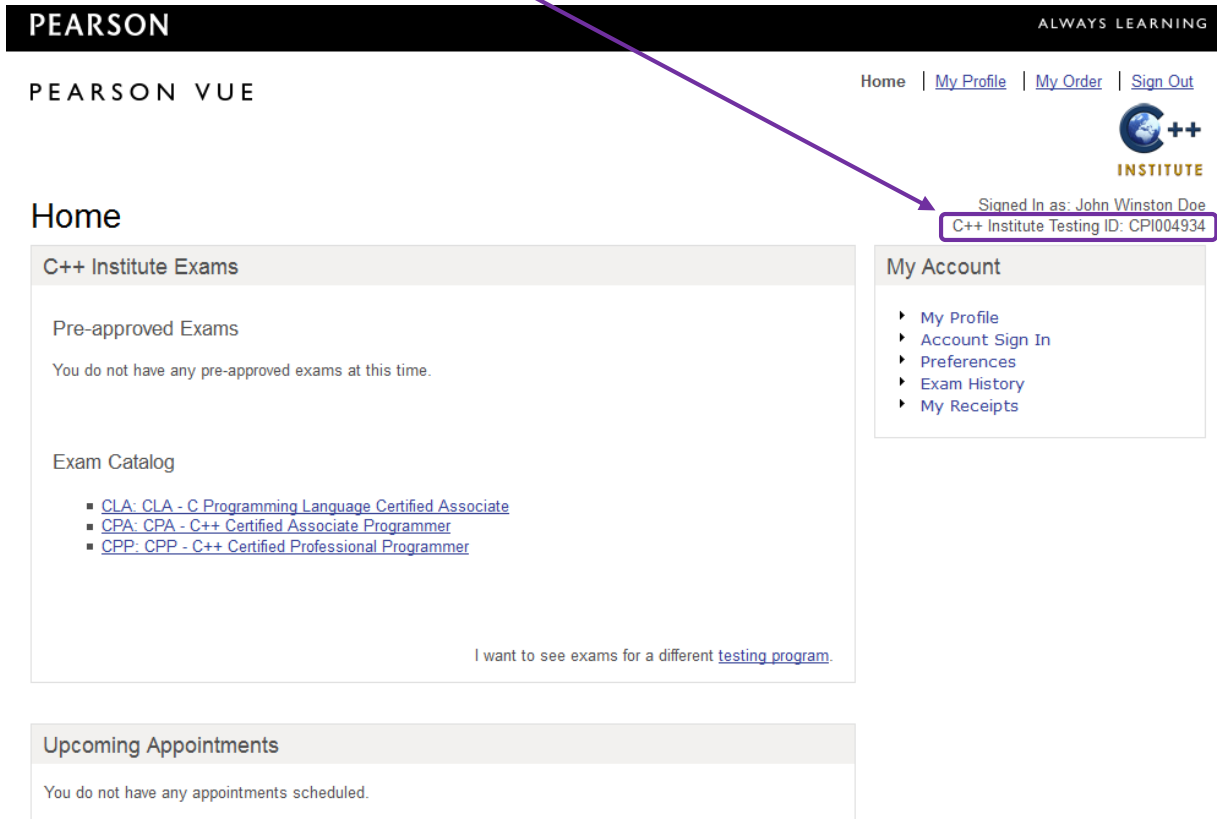
*Our secure website encrypts your personal information so that it cannot be read by unauthorized Internet users.*

*This website is best experienced using Microsoft Internet Explorer (IE) version 9 and above, Google Chrome version 30 and above, Safari version 7 and above or Mozilla Firefox version 26 and above. Please do not use the back button to navigate the site.*

*For your security, please remember to sign out of your account and close your browser when you finish your session.*

## Step 2

Copy your **C++ Institute Testing ID** (CPI ID) located in the upper-right hand corner of the screen.



The screenshot shows the Pearson VUE website interface. At the top, there is a black navigation bar with the Pearson logo on the left and the text "ALWAYS LEARNING" on the right. Below this, the text "PEARSON VUE" is displayed on the left, and navigation links for "Home", "My Profile", "My Order", and "Sign Out" are on the right. The C++ Institute logo is also present. A purple arrow points from the text above to a box in the top right corner that contains the text "Signed In as: John Winston Doe" and "C++ Institute Testing ID: CPI004934". The main content area is titled "Home" and is divided into two columns. The left column is titled "C++ Institute Exams" and contains sections for "Pre-approved Exams" (with a message that no exams are currently pre-approved) and "Exam Catalog" (with links for CLA, CPA, and CPP). The right column is titled "My Account" and contains a list of links: "My Profile", "Account Sign In", "Preferences", "Exam History", and "My Receipts". At the bottom of the page, there is a section for "Upcoming Appointments" with a message that no appointments are scheduled. The footer contains copyright information and links for "Terms", "Privacy", and "Contact".

### Step 3

Go to <http://www.education.cppinstitute.org/users/login> and **sign in** to your C++ Institute student account at the C/C++ Education Portal.

The screenshot shows the C++ Institute login page. At the top left, there is a 'BETA' badge and the C++ Institute logo. A navigation bar contains a 'Home' link. Below the navigation bar is a banner with the text 'WELCOME TO C/C++ EDUCATION PLATFORM'. Two purple arrows originate from the word 'sign in' in the text above and point to the 'Facebook login' and 'Standard login' sections. The 'Facebook login' section is enclosed in a blue border and contains a blue 'Log in' button. The 'Standard login' section is enclosed in an orange border and contains input fields for 'Username' and 'Password', along with 'Log in' and 'Remind password' buttons. The footer features the C++ Institute logo and a 'Menu' link.

**Facebook login**

Click the blue Log in button to sign in to the C++ Institute education platform much faster without the necessity of remembering your username and password.

[f Log in](#)

Don't have an account yet? [Sign up now.](#)

**Standard login**

Enter your username and password, then click the orange Log in button to sign in to the C++ Institute education platform in a standard way.

Username

Password

[Log in](#) [Remind password](#)

# Step 4

Go to **My profile**.

**BETA** **++**  
**INSTITUTE**

[Home](#) [My profile](#) [Logout](#)

[Home](#) **John Winston Doe**

### CLA - C Programming Language Certified Associate

Course Materials

- Chapter 0-1 Assessment (CLA)  
2016-01-31 - 2016-01-28 (GMT)
- Chapter 2 Assessment (CLA)  
2016-01-31 - 2016-02-04 (GMT)
- Chapter 3 Assessment (CLA)  
2016-01-31 - 2016-02-11 (GMT)
- Chapter 4 Assessment (CLA)  
2016-01-31 - 2016-02-18 (GMT)
- Chapter 5 Assessment (CLA)  
2016-01-31 - 2016-02-25 (GMT)
- Chapter 6 Assessment (CLA)  
2016-01-31 - 2016-03-03 (GMT)
- Chapter 7 Assessment (CLA)  
2016-01-31 - 2016-03-10 (GMT)
- Chapter 8 Assessment (CLA)  
2016-01-31 - 2016-03-17 (GMT)
- Mock 0-8 Assessment (CLA)  
2016-01-31 - 2016-03-24 (GMT)
- Final 0-8 Assessment (CLA)  
2016-01-21 - 2016-03-31 (GMT)

Exam taken at: **PEARSON**

## Step 5

Click the **Connect with Pearson VUE account** button in the bottom-right hand corner of the screen. Scroll down the screen if necessary.

The screenshot shows a user profile management interface. On the left is a 'Personal Information' form with fields for Email (services@cppinstitute.org), UserID (45676), Username (jdoe\_1f37f8), First Name (John Winston), Last Name (Doe), Address Line 1, Address Line 2, City, Postal Code, Country, Company, Phone, and Gender (set to '-- no info --'). A 'Save' button is at the bottom. On the right is a 'Change password' section with fields for Current password, New password, and Re-enter new password, with 'Save' and 'Cancel' buttons. Below that is a 'Connect with facebook' section with a 'Connect account with Facebook' button. At the bottom is a 'Connect with Pearson Vue' section with a 'Create account at Pearson VUE' button and a 'Connect with Pearson Vue account' button. A purple arrow points from the text above to the 'Connect with Pearson Vue account' button.

**Note:** If you have not set up a Pearson VUE web account for C++ Institute exams yet, you need to do this prior to connecting the two accounts. For assistance regarding how to start a Pearson VUE web account, please consult a separate guide. To create a Pearson VUE web account, click the **Create account at Pearson VUE** button.

**Note # 2:** Each time you make a smallest change to your data on your Pearson VUE account, it takes 7 days before that change can be detected by our C/C++ Education Portal system at [www.education.cppinstitute.org](http://www.education.cppinstitute.org). This also includes starting a new Pearson VUE account at [www.pearsonvue.com/cpp/](http://www.pearsonvue.com/cpp/), which means that **IF YOU SET UP A PEARSON VUE WEB ACCOUNT LESS THAN 7 DAYS AGO, YOU WILL NEED TO WAIT ONE FULL WEEK BEFORE YOU CAN INITIATE THE CONNECTION PROCESS.**

**Note # 3:** Please make sure the email address on both accounts, i.e. your C++ Institute account at C/C++ Education Portal ([www.education.cppinstitute.org](http://www.education.cppinstitute.org)) and your Pearson VUE web account ([www.pearsonvue.com/cpp/](http://www.pearsonvue.com/cpp/)) looks exactly the same. The email address is case-sensitive. If you have changed the email address on your Pearson VUE account so that it is the same on both accounts, it takes 7 days before that change can be detected by our C/C++ Education Portal system. This means you need to wait one full week before you can initiate the connection process.

## Step 6

Paste the **C++ Institute Testing ID** you have previously copied from your Pearson VUE web account.

**Connecting with Pearson Vue**

Your data on Pearson VUE account will be verified just before your exam at a Pearson VUE Authorized Test Centre. That is why once you have connected your CPP account with your Pearson VUE account, the only way to update your profile information on both accounts will be by changing it at Pearson VUE. The updated information will usually be implemented by C++ Institute within 48 hours.

If you do not have your Pearson VUE account yet, please create one by clicking [here](#) and selecting My Account from the menu on the right.

Enter your Pearson VUE ID

C++ Institute Testing ID

Click the **Connect** button to initiate the connection process. The connection is usually made within 24 hours.

## Possible issues and solutions

Issue:

No Pearson Vue account with that ID. If you created it recently, please wait one day and try again.

Solutions:

- Please make sure you provided a correct C++ Institute Testing ID. Re-enter the CPI ID and click the Connect button once again.
- You set up your Pearson VUE web account less than 7 days ago. Please wait one full week and try to connect the two accounts again.
- You have not started a Pearson VUE web account. Please set up an account, wait 7 days and initiate the connection.

Issue:

Pearson Vue e-mail address is different than your address. Please change it and then try again.

Solutions:

- Change your email address on your Pearson VUE web account so that it matches the email address on your C++ Institute student account. Please make sure the email address on both accounts is exactly the same, including lower and upper-case characters. Then wait 7 days and try to connect the two accounts again.
- Alternatively, contact C++ Institute at [support@cppinstitute.org](mailto:support@cppinstitute.org) and request that your email address on your C++ Institute student account be changed to match the email address on your Pearson VUE web account.

Note: Once the two accounts have been connected, you can no longer change your data on your C++ Institute student account. The only way to do so is by changing your data on your Pearson VUE web account.

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Support:

- For information or assistance regarding your Pearson VUE web account, please contact Pearson VUE Customer Service at +44 (0) 161 855 7483 or send a message via the contact form available at [www.pearsonvue.com/cpp/contact/](http://www.pearsonvue.com/cpp/contact/).
- For information or assistance regarding your C++ Institute student account at [www.education.cppinstitute.org](http://www.education.cppinstitute.org), please contact C++ Institute Support at [support@cppinstitute.org](mailto:support@cppinstitute.org) or send a message via the contact form available at [www.cppinstitute.org/contact-us](http://www.cppinstitute.org/contact-us).