Creating a Pearson VUE web account

OpenEDG C++ Institute exams
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Creating a Pearson VUE web profile

Step 1: Go to [https://home.pearsonvue.com/cppinstitute](https://home.pearsonvue.com/cppinstitute) and click **Create account.**
Step 2: Read and accept the Privacy and Cookies Policy (Check the box and click Yes, I agree to the policies) to continue. If you do not agree to the policies, you will not be able to create an account.

Step 3: Check the box No, I do not know my Candidate Testing ID (CPI ID).

If you already have an active online account with the OpenEDG Python Institute or C++ Institute, and a Candidate Testing ID (CPI ID) assigned to it, then check the Yes box, and provide your CPI ID.

Please note that you only need one Candidate Testing ID and one online account to be able to register for C++ Institute exams and Python Institute exams.
Step 4: Provide your personal information (name, surname) and your email address. These are required to sign up for a web account. Then click **Next**.

Step 5: Enter your address information and click **Next**.

Step 6: Please check your mailbox for an email confirmation – this process may take up to 24h.
Step 7: In the email received you will find your Username and Temporary Password. When you first sign in, as a security measure for your protection, you will be required to select a new password.

Step 8: Sign in to your Pearson VUE account. You will be asked to change your Temporary Password. Create your new password, choose the security questions and answers to them. Then click Finish.
CONGRATULATIONS!
You have successfully created your Pearson VUE web account.

Obtaining your Candidate Testing ID (CPI ID)

Once you have created your Pearson VUE web account, you are assigned a unique Candidate Testing ID (CPI ID). You can see it in the top right-hand corner of your web profile interface.

The Candidate Testing ID (CPI ID) is your identification number, and lets Pearson VUE and OpenEDG identify your account in the system.

If you are doing a programming course via OpenEDG Education Platform or as part of the Cisco Networking Academy curriculum, you will need your CPI ID to request an exam voucher.
FAQ

1. What do I need a Pearson VUE web account for?
You need to create a Pearson VUE web account to be authorized to test with the OpenEDG C++ Institute and Python Institute exams, both of which are part of the Open Education and Development Group.

2. What is a Candidate Testing ID (CPI ID) and how can I obtain it?
The Candidate Testing ID (CPI ID) is a unique candidate ID used for your C++ Institute and Python Institute registrations at Pearson VUE Test Centers (e.g., CPI123456). It may have been created when you previously registered for an exam, or if you already have an active online account with the C++ Institute or Python Institute, which are both part of the OpenEDG.

Please note that you only need one Candidate Testing ID and one online account to be able to register for C++ Institute exams and Python Institute exams.

The Candidate Testing ID will also be required to link your OpenEDG Education Platform student account with your Pearson VUE web account, link your OpenEDG Testing Service account with your Pearson VUE web account, and to request an exam discount voucher if you are an OpenEDG Education Platform or Cisco Networking Academy student.

3. I have created a Pearson VUE web account but cannot sign in to it. What should I do?
In most cases, you get instant access to your account, but sometimes it may take up to 24 hours. If you cannot access your account or have not received an email confirmation after creating an account (check your spam/bulk email folder), please contact the Pearson VUE Customer Service.

4. I made a mistake when entering my personal or contact information. Can I correct it?
You can change or correct all the contact and personal information except your name, which cannot be edited online. To update your name on your web profile, you need to contact Pearson VUE Customer Service.

Please remember it is essential that your name match exactly as it appears on the official ID you will present at the test center. Also, to be able to link your Pearson VUE web account with your OpenEDG Education Platform student account, the email address you provided on both accounts must be exactly the same (including the case).

5. I want to delete my Pearson VUE web account. What should I do?
Please contact Pearson VUE Customer Service.